

Privacy Policy & Terms and Conditions | UpVote App on Google Play and Apple App Store

- Effective Date: May-2024
- To view a printable version of this policy, please [click here](#).

Who We Are

- - Feedback Software LLC
 - Address: 1000 Park Centre Blvd, Ste 134, Miami, FL 33169, USA
 - Email: info@up-vote.net
 - **Full disclosure:** we are a private company and are not affiliated or partners with any government entity.

Introduction

This Privacy Policy and the accompanying Terms & Conditions govern your use of the “UpVote” mobile application and any associated services, collectively referred to as “Services.” This document outlines our practices regarding the collection, use, and disclosure of your data within these Services. By accessing and utilizing the Services, you agree to the practices as described herein.

Purpose of the Application and Ownership:

UpVote is designed to enhance and streamline the voting process, making it more accessible and efficient for users. The application is owned and operated by Feedback Software LLC, which retains all rights associated with its development and deployment. UpVote is not affiliated with any political parties or movements. The platform is designed to serve a wide range of clients with varying political perspectives, ensuring that the service remains unbiased and focused solely on providing technological solutions.

What Personal Data We Collect and Why

1. **Specifics of Collected Data:**

- **Direct Collection from Users:** We collect only the names and phone numbers from our users' contact lists when they opt to use the contact matching feature within our app. This information is collected solely with the user's explicit consent and is used only for the purpose of enabling the contact matching feature.

2. **Voluntary Participation in Data Sharing:**

- Opting into contact information sharing is not mandatory; users may choose to utilize our app without this feature, which will not limit access to other functionalities. This choice ensures that users maintain control over their personal information and how it is used within our app.

3. **Metadata Collection:**

- We collect minimal metadata related to the use of our app, focusing on operational data such as timestamps and system usage metrics. This metadata is necessary for system management and enhancing user experience, retained only as long as needed for its intended purposes.

1. **Source of Personal Information:**

- The only personal information we collect comes directly from the users themselves or through the contact syncing feature as mentioned. No additional information is collected from third parties or other sources.

2. **Purpose of Processing Personal Information:**

- The personal information we collect (names and phone numbers) is used exclusively for enabling the contact matching functionality. This process is integral to the app's operation, helping users to efficiently manage their contacts within the app. We do not use this information for any other marketing or analytical purposes.

3. **Consent for Sharing Personal Information:**

- Given our limited data collection scope, the following clause is proposed for our Privacy Policy and user interface: ““Note: You will shortly be prompted to sync your contacts, but please know that your data is never stored, saved, or used for any purpose other than the ones outlined in this Policy.”

Cookies and Other Tracking Technologies

Cookies are utilized to enhance user interaction and save preferences. Specific types include temporary cookies for verifying browser compatibility—these are removed upon browser closure—and persistent cookies for managing login states and customization preferences.

How Your Personal Information Is Disclosed

Internal Use Only: Your information is not shared with any third parties. Access is restricted to your direct campaign manager who can view relevant in-app activities for campaign management purposes.

Data Retention

Retention Policy: Personal data is held only as long as needed to fulfill the specified purposes, comply with legal obligations, resolve disputes, and uphold our agreements.

Your Rights Over Your Data

Data Access and Control: Registered users may request a copy of their personal data, or ask for their data to be deleted, by contacting the admin account that registered them. This request applies only to personal information maintained by UpVote and excludes any details we must retain due to legal, administrative, or security obligations, including data publicly available or derived from public records.

Changes and Amendments

Modifications: We reserve the right to amend this policy at any given time. Such amendments become effective immediately upon posting in the app. Your continued use of the Services post-amendment implies acceptance of the new terms.

SMS Texting

- **Usage Overview:** UpVote facilitates SMS notifications as part of its organizational communication tools. These messages are used to convey important updates, reminders, and information relevant to the campaigns managed through our platform. SMS notifications are configured and initiated by organizational administrators, not by UpVote directly.
- **Opt-Out Instructions:** If individual users wish to opt-out of receiving SMS notifications, they must contact their organization's administrator who manages these settings. UpVote does not control SMS communication preferences directly, as these are administered at the organizational level. Users seeking changes to their SMS notification settings should approach their designated manager within their organization.

We are committed to ensuring that our communication practices are clear and respect the organizational structure of our users. If you require further details or have suggestions for improving this section, please let us know how we can assist.

Acceptance of These Terms

By engaging with the UpVote mobile application or any Services, you affirm your acceptance of these terms. If you do not agree with the terms, you should refrain from using the Services.

Contact Us

For queries about this policy or our practices, reach out to us at info@Up-Vote.net